

Understanding the Acquisitions Process

peeling back the layers on the subtleties of the buy-side

By: Mark Mayfield, CCIM & Randy Graham | Managing Directors
Sperry Van Ness/Southern Commercial Real Estate, LLC | Rock Hill SC

One of the most important parts of the commercial real estate lifecycle is the acquisition phase. I believe most reasonable people would admit that the best way to have a successful outcome to any real estate venture is to get off on the right foot to begin with. While it's certainly possible to "rescue" a troubled project, the best way to safeguard against a troubled scenario is to minimize future risk through the implementation of a sound acquisition plan. In the text that follows, I'll offer some thoughts about some of the most common acquisition mistakes and how to avoid them.

Put simply, bad acquisitions are not healthy for financial sustainability. I've had the displeasure of watching lenders, investors, tenants and owners all suffer through the devastation and turmoil created by a bad acquisition. Whether it was due to lack of planning, leasing the wrong space, lending or investing in the wrong asset class or in the wrong market, getting whipsawed by buying into changing market conditions, paying too much for a property, or missing a critical window of opportunity, a bad acquisition usually spells trouble down the road. The sad part about what I've just described is that in most cases, these bad acquisitions could have been easily avoided by filtering them through a well conceived acquisition model.

Before I go any further, I want to dispel the myth that bad acquisitions only happen to inexperienced buyers...this is simply not true. Experience, while certainly a good hedge against a bad acquisition, won't save you in all instances. Over the years, I've observed some very bright industry veterans end up on the wrong side of a bad deal. Don't believe me? Go ask the smartest real estate investor you know to tell you about the worst acquisition they ever made - I'll guarantee that if they're being honest, they'll have a painfully entertaining story to tell you.

Having been involved in literally countless acquisitions over the years, what's interesting to me is how many bad acquisitions occur when buyers get most things right. All it takes to have a deal go sideways is to miss one key element, or misinterpret just a single critical piece of information. An understanding of this subtle, yet important concept is what separates the amateurs from the professional.

Successful acquisitions require the proper blending of access to deal flow, timing, opportunistic instinct, actionable market intelligence, sound due diligence, access to professional counsel, and the integration of the target acquisition into capital, operating & exit plans, which in turn fit into the overarching business strategy. But most importantly, it is placing all of these elements under the rigor and scrutiny of being managed within a sound acquisitions process that keeps a deal from running amuck.

What sophisticated buyers understand that the masses do not, is that sound process doesn't stifle opportunity, it enhances it. A well crafted business process surrounding your acquisitions

criteria keeps impulse and emotion at bay, while serving to validate or invalidate information and instincts. There is simply nothing bad that can come from framing your buy-side opportunities within the construct of a well reasoned acquisition plan.

While textbooks have been written on the finer points of the acquisitions process, I'll leave you with these actionable steps to incorporate into your acquisitions plan, which if implemented, can help you avert disaster and improve returns:

1. **Build a Model:** While there is no perfect acquisitions model, there is a perfect acquisitions model for you. Take the time to understand your organizational capabilities and build around those. A few representative examples of things to consider are:
 - a. Geographic Constraints: Define which markets you will or won't invest in.
 - b. Deal Sizing: Define property size minimums and maximums. Having sizing parameters banded by floors and ceilings helps to refine your sweet spot and narrow your focus.
 - c. Capital Formation: Have your debt and equity ready to go. Having capital partners in tow, allows you to move quickly and affords you a competitive advantage.
 - d. Deal Structure: Understand the market that you're buying into and structure your offers to be competitive. Submitting offers with non-standard terms and conditions will do nothing but expose your naiveté.
 - e. Asset Class: While all real estate has similar characteristics, not all property types function similarly. Pick the asset classes in which you possess or have access to domain expertise and play to your strengths. Do not venture alone into uncharted territory.
 - f. Qualitative Constraints: Construction quality, age, location, tenant mix, lease roll-over assessments, etc., are all items that need to be vetted.
 - g. Competitive Constraints: Absorption/vacancy, new inventory coming on line (projects under construction and permitted), appetite from lenders, investors, tenants, and buyers for the market, asset class, quality and size of the asset being evaluated, and other competitive factors should be evaluated.
 - h. Risk Management: Don't get into a deal that you don't know how to get out of. If you cannot identify your exit, than you have no business thinking you have an exit. Also, having a "what if" plan for alternate operating strategies (should the market change direction) is also a good way to not get caught flat-footed.
2. **Do Your Homework:** Never jump into a deal without conducting thorough due-diligence that at a minimum includes: appraisal / market study, legal, environmental, structural/engineering, title / survey, and rent-roll / lease / tenant analysis. Remove liabilities and contingencies before your close to avoid being blind-sided after you take ownership.
3. **Stay in the Deal Flow:** Most buyers simply don't see enough of the universe prior to entering into a transaction. The best way to know the market is to see everything in the market that fits your investment guidelines. If you're only seeing a few deals and

not getting access to the entire deal flow, you don't know the entire story. Get a new broker.

4. **Seek Professional Counsel:** Involve your professional advisors early and often in the process in a proactive fashion. Increased transactional costs of professional fees by a small amount in the early stages of an acquisition can keep you from spending literal fortunes after the fact.
5. **Don't Participate in "Good" Deals:** Yes, you read that correctly..."good" deals rarely live up to their billing, and are a dime a dozen. Focus on finding "excellent" deals that fall within your investment guidelines. Lowering the chinning bar might get you more looks at opportunities, but it will also chew up more time, increase your risk, and lower returns. Don't settle for something less than what you can get by being impulsive or undisciplined.

In the final analysis, your financing, operating and disposition experience will only be as good as your acquisitions experience. If you need any assistance with any phase of the acquisitions process please feel free to reach me at any of the contact points listed below.

About Us:

In 1996, Mark Mayfield and Randy Graham started in business together with Southern Realty in Rock Hill. Mark originally started Southern Realty's commercial division in 1991. Southern Realty was purchased by the Allen Tate Company in 1998 and together Mark and Randy purchased the Commercial Division in April of 1999 from the Allen Tate Company and started their own company – Southern Commercial Real Estate, LLC.

As principals of Southern Commercial Real Estate, LLC ("SCRE"), they have considerable experience in successfully selling and leasing all types of commercial and industrial property in the Upper Piedmont of South Carolina. Mark has over 18 years of experience and a career volume of \$108 million in 400+ transactions. Randy has 15 years experience and a career volume of nearly \$68 million in 200+ transactions.

With a successful track record and established entity, SCRE expanded its services and national reach on January 1, 2007. SCRE joined forces with a nationally recognized leader, and the fastest growing commercial real estate brokerage firm in the United States, Sperry Van Ness to form Sperry Van Ness/Southern Commercial Real Estate. Founded in 1987, Sperry Van Ness has over 1,000 advisors in the US and internationally providing advisory, brokerage, consultation, asset management, leasing, accelerated marketing and auction services.

For more information, you can reach Mark or Randy at:

Email: info@svn-scre.com

Phone: 803.325.1000

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